## **Fundamentals of Software Engineering**

This Tutorial is based on questions from the book Software Engineering 10 by Ian Sommerville and is based on selected material covered in chapter 24. Use the lecture slides as a guide to what was covered. You will also need to ensure that you have read through the relevant parts of chapter 24.

## Week 11 Tutorial

## This Tutorial provides questions related to the material covered in the lecture and as such is examinable in the class test.

## **Quality management**

- 1. What are the three main quality management activities?
- 2. What sections does Humphrey suggest should be included in a quality plan?
- 3. Briefly describe the two types of standard that may be defined during the quality management process?
- 4. What is ISO 9001 and what does it describe?
- 5. What are the stages in the software inspection process?
- 6. List the classes of faults that should be considered in an inspection checklist?
- 7. Describe two ways in which software product measurements may be used.
- 8. Why are software metrics not more widely used in industry?