Writing a business plan

UHatch Workshop Series Presented by Nilay Balkan



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About me



- GCU Glasgow Caledonian University
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- Business Strategy Advisor and Mentor at UHatch
- Teaching across the Business and Marketing curriculum at GCU



What is a business plan?

A document which details various aspects of the business, from the product, business vision to its business operations and finances.



Group discussion: Why use a business plan?



Why use a business plan?

- Describes the business' vision and goals
- Maps out the business operations, including R&D, marketing
- Details the financial aspects
- Needs to be reviewed regularly to stay dynamic and relevant
- Part of the strategic planning



Business plans vary





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Group discussion: Why do you want to write a business plan?





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Core elements of a business plan

These fall under the categories of

- Product/service
- Goals/Vision
- Environment operating in
- Costs





Product/service

- □ What are you offering?
- The value of your offering what makes you different? What benefit will customers get from your product/service?
- □ What the team brings to the business (skills, experience)



Goals and vision





What do you want to achieve in the short, medium and longterm?

What are the tasks/skills/resources needed to achieve these?

What image/reputation do you want to build for your business? What do you want to be known for?

Environment operating in

The market/industry

- What are the key features in the industry? Eg special regulations, requiring certain expertise, etc.
- □ How big is the market?
- What are the market trends? (e.g. growth, changing customer behaviour, new technology, etc.)
- □ What are the barriers to entry?



Customers

- □ Who are you selling to?
- What distribution channels will you use?
- How will you communicate and build relationships with customers?





Competitors

□ Who are your direct competitors?

- □ How are you different to them?
- □ Is there anything they do particularly well that you can learn from?
- □ Any indirect competitors?
 - □ How will you compete with them?





Business operations

- □ What are the tasks you need to do?
- □ What do you need to complete these tasks?
- □ How long will you need to complete these tasks?
- Think of your R&D, training for you/other staff, marketing, market research
- Will you patent, copyright or trademark your business/ elements of your business?



Costs

How much will it cost to run your business? (eg rent, obtaining the necessary resources, stationary, raw materials, etc.)

- □ How will you price your product/service at?
- Will you patent, copy right or trademark your businessand what will that cost?
- How will the profit be re-invested in the business? If you make losses, how will you cover them?



This can be used as a guide when writing your own business plan





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An example:

- 1. Business overview
 - 1. Summary
 - 2. Product
 - 3. Team
 - 4. Goals
- 2. Market
- 3. Competitors
- 4. Customers
- 5. Business Strategy
- 6. Costs and revenues



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Another example:

- 1. Name of business and description
- 2. Aim and objectives
- 3. Unique selling points
- 4. Market research
- 5. Marketing strategy/tasks/activities
- 6. Expected expenditure
- 7. Expected revenue/income



Common mistakes small businesses make

- Unnecessarily long documents
- Too much detail
- Not focusing on your product and its value (USP)
- Being overly optimistic
- Not doing any market research
- Not considering how you will reach out to your customers
- Not considering your weaknesses



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OOPS!

Group discussion: Is there any part of the business plan you are unsure about?





Group Discussion:

How do your group members suggest addressing this problem?



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Useful links for templates

Business Wales; <u>https://businesswales.gov.wales/starting-up/business-plan/making-plan#guides-tabs--0</u>

Bplans; https://www.bplans.com/sample_business_plans.php

HSBC; <u>https://www.business.hsbc.uk/en-gb/gb/article/writing-a-business-plan</u>

Prince's Trust; <u>https://www.princes-trust.org.uk/help-for-young-people/tools-resources/business-tools/business-plans</u>





Any questions? Please feel free to email me at <u>nilay.balkan@gcu.ac.uk</u>

