Every piece of coursework requires an introduction (generally 10% of word count) and a conclusion (generally around 5-10% of word count)

The introduction

- presents relevant background information that provides a rationale for this piece of writing. This can be research findings and/or real-world information that shows why the issue is important.
- outlines the aim and scope of the essay.
- often indicates the writer's position

The conclusion

- Summarises the "take-home" message for the reader restates the main argument made in the essay.
- Refers back to the issue raised in the introduction
- A common mistake is to conclude by summarising the structure of the essay focus on issues, not structure

'the first section discussed the importance of planning, and illustrated this with corporate examples $X \times X$

'The importance of planning cannot be understated: as the examples provided show, failure to plan can lead to significant financial losses' $\checkmark \checkmark \checkmark$

• Considers future implications or possibly recommendations

NOTE: In an essay, you don't need to use the headings introduction and conclusion, but you do in a report. 'Main Body' is not a heading – where you are using headings and sub-headings in the main body of your coursework, these should reflect the content of the sections.

The reader should be able to read the introduction and the conclusion and know

- Why the issue is important
- what the structure of the essay is what issues are covered
- what the main arguments are
- what the writer's position is