

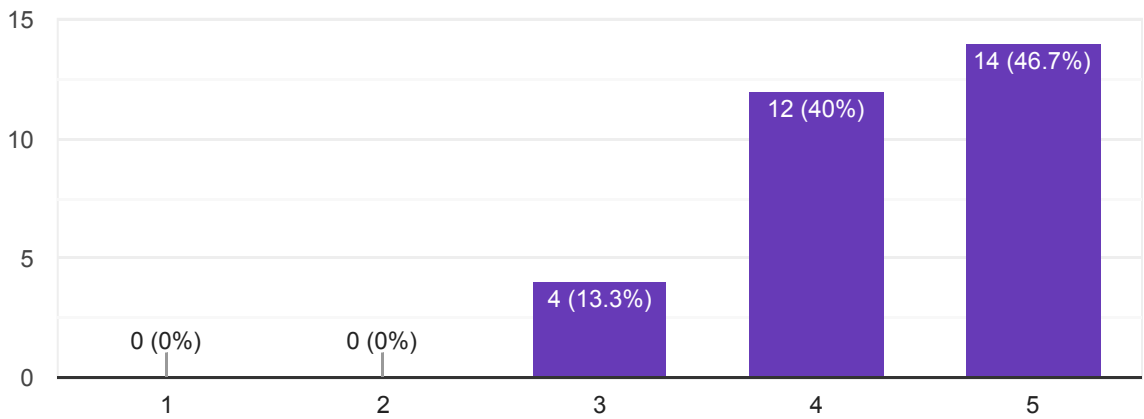
# Funding - Your feedback on our service

30 responses

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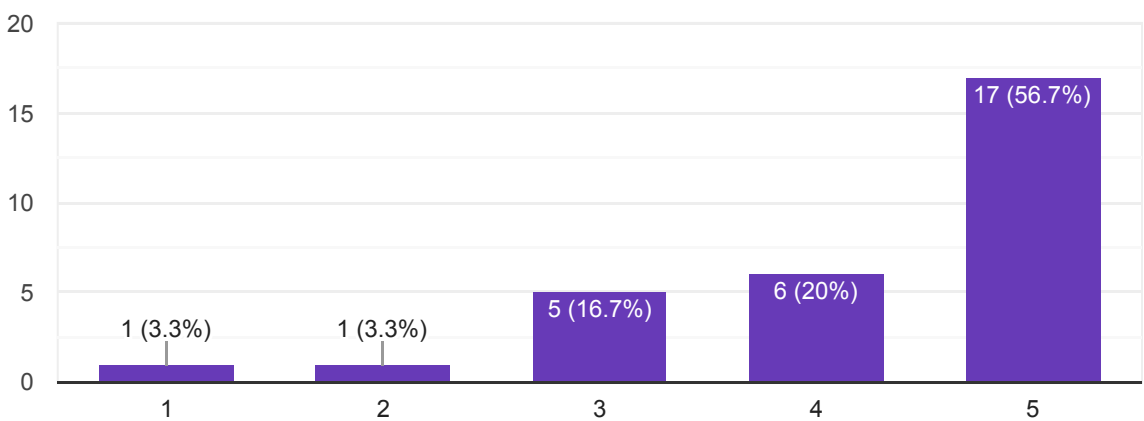
## 1. How easy was it to access our service today?

30 responses



## 2. How satisfied were you with the time taken to deal with your enquiry?

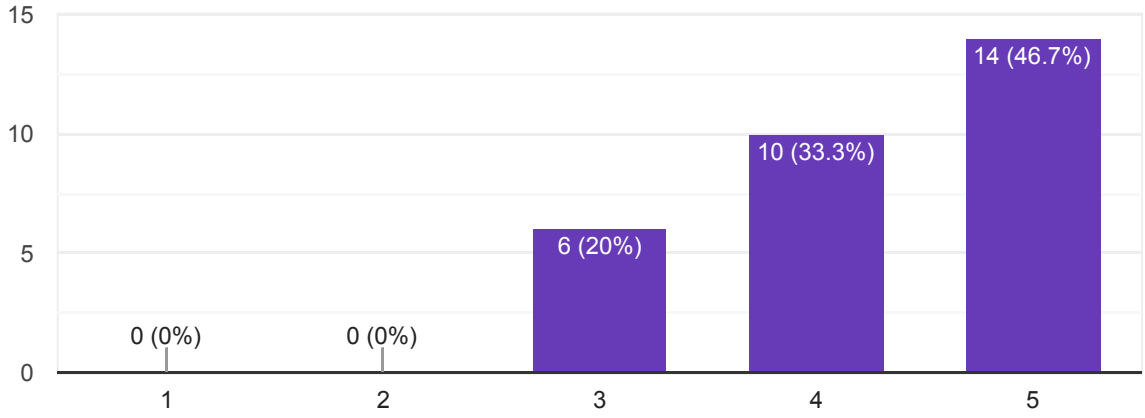
30 responses



## 3. How satisfied are you with the information you have received from a member of staff (email/phone/face to face) or other sources (website, leaflets)

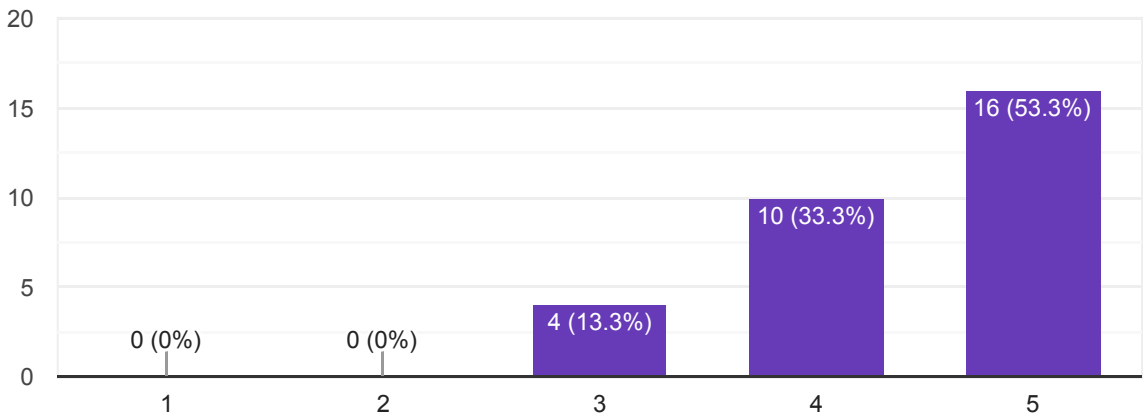
30 responses





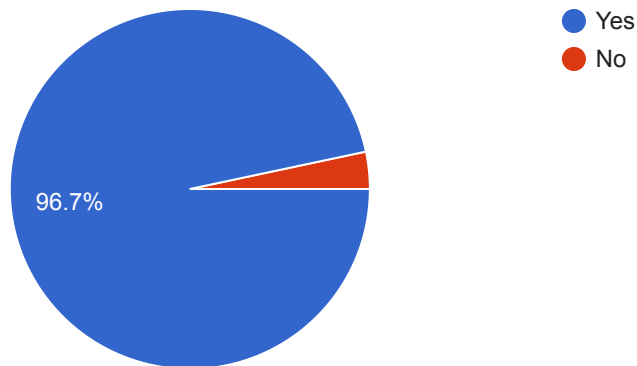
#### 4. Overall how happy were you with the quality of our service?

30 responses



#### 5. Did you feel that you were treated fairly using our service?

30 responses



Comments



7 responses

Funding have been amazing, especially Andrea Butler, she's so helpful and lovely!

:)

Was quite long before I received any update.

Quicker response times would be useful. Took 2 weeks to respond to SAAS enquiry, causing an overdraft with charge and this was due to funding staff not saving my info on induction day.

Thank you very much for everything.

Very great service, very quick.

Very easy to contact

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