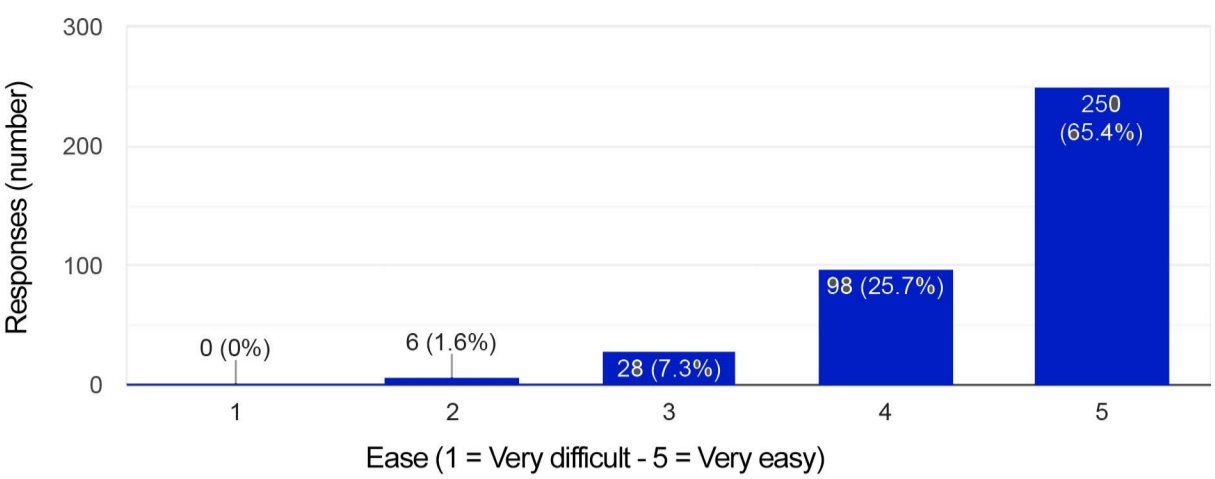


Library - Your feedback on our service

382 responses

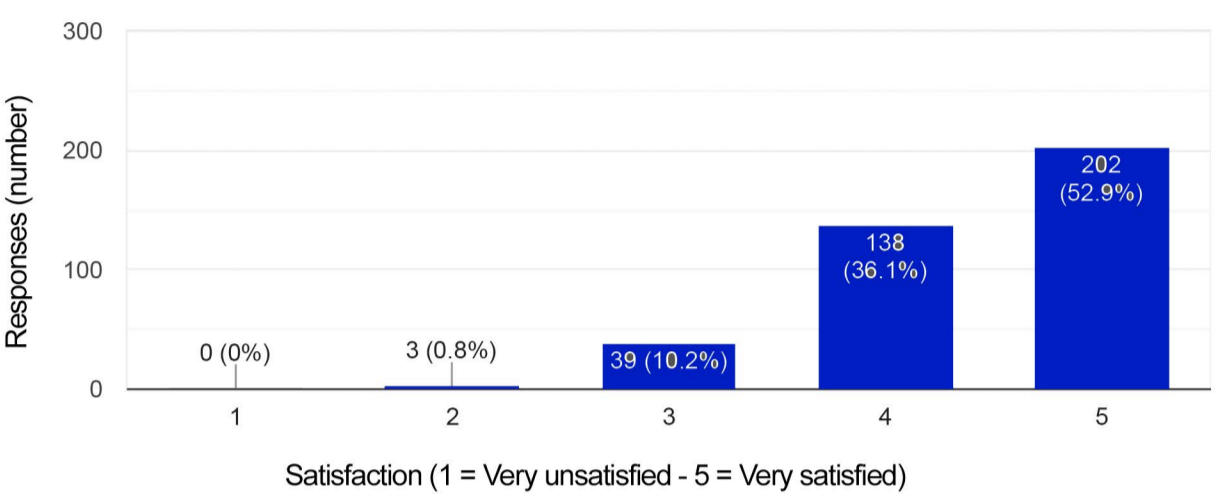
1. How easy was it to access our service today?

382 responses



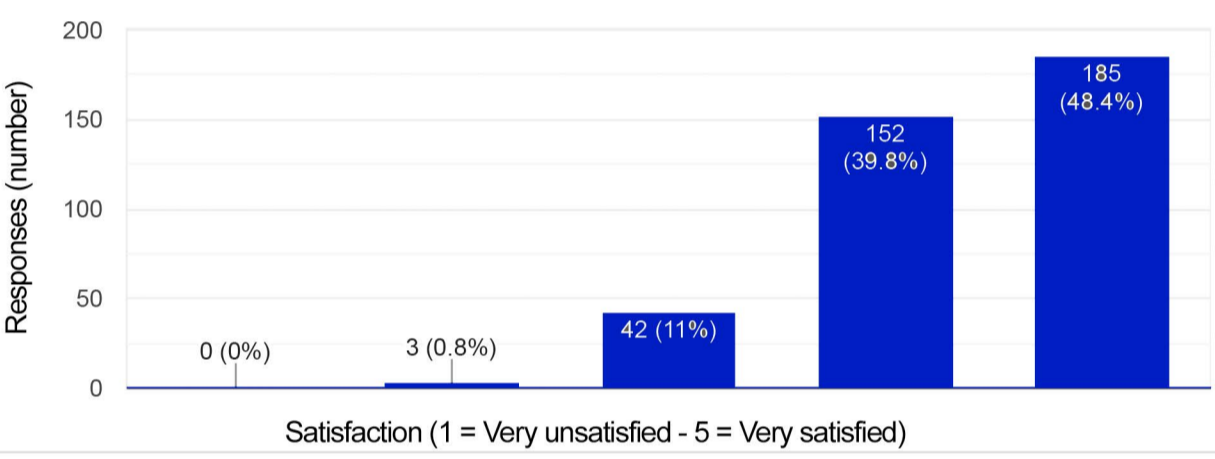
2. How satisfied were you with the time taken to deal with your enquiry?

382 responses



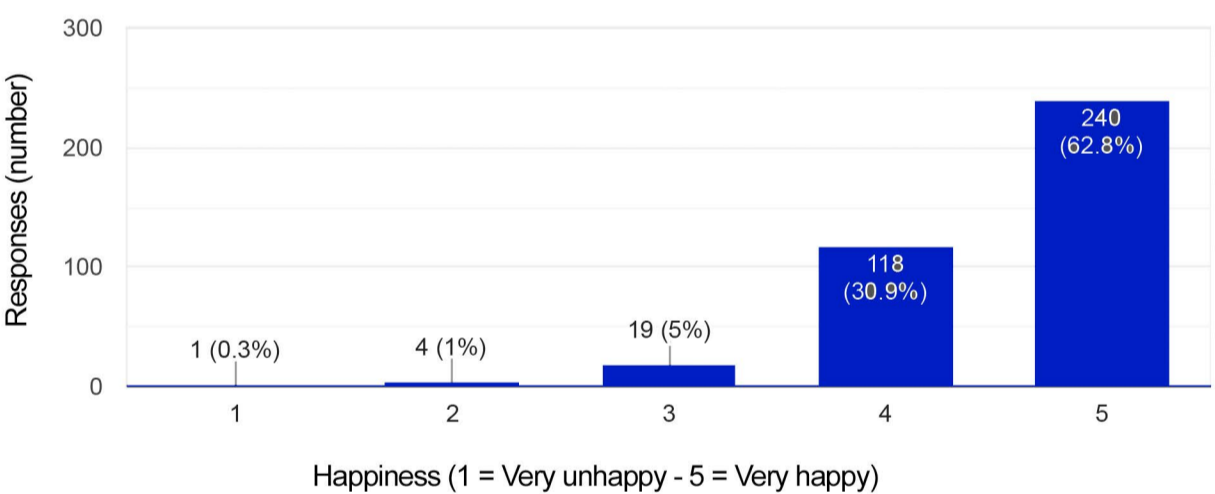
3. How satisfied are you with the information you have received from a member of staff (email/phone/face to face) or other sources (website, leaflets)

382 responses



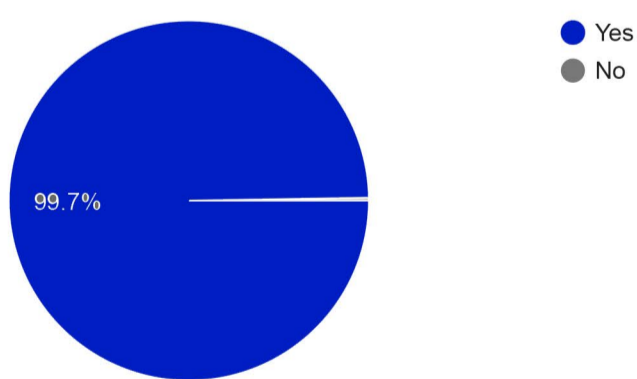
4. Overall how happy were you with the quality of our service?

382 responses



5. Did you feel that you were treated fairly using our service?

382 responses



Comments

111 responses

Easy to access
More computers
More water fountains

No lifts to access quiet study space, areas can be very busy also

It is usually accessible, always enough computers, but there should be more seating and study space.

The library is a very important, useful and easily accessible resource. I appreciate it and use it often.

Library is easily accessible and easy to use

Library group could be bigger

Very happy but could maybe do with more areas to sit