

Student Life Charter

Welcome to Student Life Directorate

We are here to support all our users to get the most out of their GCU experience. To enable us to get it right, and deliver the highest quality of services, we need your help to deliver our commitments.

Our commitment to you:

- Provide accessible, easy to use services.
- Provide a welcoming environment.
- Be friendly, helpful and professional when dealing with you.
- Support you to get the most out of our services, now, and in the future.
- Respond to your request, within a timely manner
- Listen to and, where possible, action your comments and suggestions on how to help us improve our services.

To help us achieve this we ask you to commit to:

- Treat people in the right way. Be respectful to other users and staff within the Student Life Directorate.
- Treat resources and equipment in the right way. We have over 17,000 students who may use our services. Please follow guidelines and policies to allow others to get fair access and use of our services.
- Help improve our services by giving us your feedback on our services when requested.